



Mediclinic Corporate Office
25 Du Toit Street
Stellenbosch 7600

PO Box 456
Stellenbosch 7599

www.er24.co.za

Dear: **BBR Security Solutions Pty Ltd**

ER24 welcomes you to our Family. As the leading South African emergency medical response company operating in the pre-hospital environment, we are proud to announce to you that **BBR Security Solutions** has secured a contract whereby you as **clients** will enjoy preferential medical assistance as outlined in this communiqué. **ER24** strives to be the first call in any medical emergency and to respond in a way that reflects **realhelprealfast**.

ER24 supports both private and public hospitals throughout the country and this makes us one of the most widespread medical emergency networks in Southern Africa.

Should you find yourself involved in a medical emergency; one call to **084124** will activate assistance through our national 24 hour emergency Contact Centre. Please ensure that you program this number into your cellular phone speed dial for ease of use. When calling for **Emergency Medical Transportation, Medical Information and Assistance Hotline and Trauma Lines** kindly ensure that you identify yourself as a **BBR Security Solutions Clients**, so that your call is handled in the most efficient manner.

A summary of the services available to you are as follows:

ER24 ACCESS AGREEMENT BENEFIT	SPECIFICATION
Emergency Response & Stabilisation	Included
Medical Transportation	Subject to Alternate Payment
Emergency Medical Information	24 Hour Telephonic Assistance
Emergency Medical Hotline	24 Hour Telephonic Assistance
Telephonic Trauma Counseling	24 Hour Telephonic Assistance
First Aid Training	At Discounted Rates
Annual Emergency Mock Drill	Included
Welcome Packs (Stickers, WCA Posters etc.)	Included

Thank you for choosing **ER24**. We trust this benefit will provide you with "peace of mind" and should the unexpected occur, you can rest assured that **ER24** will provide **realhelprealfast!**

Kind Regards,

Ben Johnson
Chief Executive Officer

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ER24 EMS (Pty) Ltd t/a ER24 Registration Number 2000/005657/07
VAT Registration No. 4730193887